City of Belmont, California
Enterprise Systems Catalog

Vendor	Product(s)	System Purpose(s)	Categories, Layers, or Modules	Custodian(s)	Data Frequency Collected	Data Frequency Updated
Acella	Public Stuff	Citizen Request (311)		All Departments	As Needed	As Needed
Active Network	ActiveNet	Recreation Software	Online Registration	Parks & Recreation Department	Daily	Daily
			Online Payments	Parks & Recreation Department	Daily	Daily
			Track Class Registration	Parks & Recreation Department	Daily	Daily
ESRI	ArcGIS for Desktop	Geographic Information Systems (GIS)	Addresses and Parcel Information	Information Technology	As Needed	As Needed
	ArcGIS for Server		Zoning and Land-Use	Information Technology	As Needed	As Needed
	ArcGIS Online		Infrastructure (Streets, Storm, Sewer)	Information Technology	As Needed	As Needed
			Public-facing maps and tools	Information Technology	As Needed	As Needed
			Integrate map with other applications	Information Technology	As Needed	As Needed
Infor	Infor Public Sector (IPS)	Maintenance Management for City Assets	Service Requests, Work Orders, Asset Management	Public Works Department	As Needed	As Needed
	or Hansen 8		Business Licences	Finance Department	As Needed	As Needed
Microsoft	Exchange	Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
	Great Plains (GP)	Financial System	Accounts Receivable/Accounts Payable	Finance Department	Daily	Daily
			Payroll	Finance Department	Daily	Daily
			Purchasing	Finance Department	Daily	Daily
			General Ledger	Finance Department	Daily	Daily
			Cash Management	Finance Department	Daily	Daily
	Business Portal (SharePoint)	Timesheets	Timesheet Entry	Financial Department	Daily	Daily
Spiceworks	Spiceworks	Helpdesk Ticketing System	Submit/Track/Manage Online Requests	Information Technology	Daily	Daily
			Knowledge-base	Information Technology	Daily	Daily
Granicus	Granicus	City Meeting Management	Agenda Management	City Clerk, Com Dev, Parks & Rec	As Needed	As Needed
			Webcasting of Meetings	City Clerk, Com Dev, Parks & Rec	As Needed	As Needed
Questys		Document Management Tool	Archived Agendas and Minutes	City Clerk	As Needed	As Needed
			Document Repository	All Departments	As Needed	As Needed
Solver	BI360	Budget Tool	Budgeting	All Departments	As Needed	As Needed
SunGard	TRAKiT	Land Management	Planning	Community Development	Daily	Daily
			Permitting	Community Development	Daily	Daily
			Building Inspection	Community Development	Daily	Daily
	VoiceTRAK IVR	Integrated Voice Response (IVR)	Inspection Scheduling	Community Development	Daily	Daily
ShoreTel	Voice-Over IP (VOIP)	Employee Phones	Phones and Voice Messaging Service	All Departments	Daily	Daily
Vision Internet	VisionLive CMS	City Website	News, Calendar, Department/Contact/Project Information	All Departments	Daily	Daily